



## TRAVEL ASSISTANCE INSURANCE FOR INDIVIDUALS "ARAG TRAVELERS PLUS"



## TRAVEL ASSISTANCE INSURANCE FOR INDIVIDUALS "ARAG TRAVELERS PLUS"

## 0. INFORMATION OF INTEREST

If you have any questions, please contact ARAG at any of these addresses:



**Contact phone number** 

+34 93 300 10 50 (extension 2)



Contact e-mail

atencioncliente@arag.es

dac@arag.es

For further contact information, please refer to the footer of this contract.

POLICY UPDATED AS OF 01/01/23





## 1. TRAVEL ASSISTANCE INSURANCE FOR INDIVIDUALS "ARAG TRAVELERS PLUS"

| Art.   | Basic Warranties   | Limits                         |
|--------|--|--------------------------------|
| 7.1    | Medical and health assistance  | 150,00€                        |
| 7.1.1  | Dental expenses  | 250€                           |
| 7.2    | Repatriation or medical transportation of injured or sick individuals                            | The total cost                 |
| 7.3    | Repatriation or transportation of other insured persons  | The total cost                 |
| 7.4    | Repatriation or transportation of minors or individuals with disabilities                        | The total cost                 |
| 7.5    | Travel expenses for a family member in case of hospitalization exceeding 5 days                  | The total cost                 |
| 7.5.1  | Accommodation expenses in case of hospitalization  | Up to 1,000€ (100€ x 10 days)  |
| 7.5.2  | Travel expenses for a family member to accompany minor children or individuals with disabilities | The total cost                 |
| 7.6    | Convalescence in a hotel   | Up to 1,000€ (100€ x 10 days)  |
| 7.7    | Assistance to relatives at the insured person's home during hospitalization                      | Up to 120€                     |
| 7.8    | Repatriation or transportation of the deceased insured person                                    | The total cost                 |
| 7.9    | Travel expenses for a family member in case of death   | The total cost                 |
| 7.9.1  | Accommodation expenses in case of death  | Up to 1,000€ (100€ x 10 days)  |
| 7.10   | Early return due to death of a family member   | The total cost                 |
| 7.11   | Early return due to hospitalization of a family member   | The total cost                 |
| 7.12   | Early return due to a serious incident at the insured person's home or business premises         | The total cost                 |
| 7.13   | Search, location, and delivery of lost luggage   | The total cost                 |
| 7.14   | Sending of forgotten or stolen items during the trip   | Up to 120€                     |
| 7.15   | Delay in the delivery of checked-in baggage  | Up to 120€                     |
| 7.16   | Theft and damage to luggage  | 1.500€                         |
| 7.17   | Delay of the trip in the departure of the means of transportation and loss of services           | -                              |
| 7.17.1 | Delay of the trip in the departure of the means of transportation                                | Up to 300€ (50€ every 6 hours) |
| 7.17.2 | Required trip extension  | Up to 300€ (50€ per day)       |
| 7.17.3 | Delay in the arrival of the means of transportation  | Up to 300€ (50€ every 6 hours) |
| 7.18   | Change of initially contracted services  | -                              |
| 7.18.1 | Unexpected flight departure  | Up to 180€ (30€ every 6 hours) |
| 7.18.2 | Unexpected departure of alternative transportation   | Up to 180€ (30€ every 6 hours) |
| 7.18.3 | Change of hotels/apartments  | Up to 180€ (30€ per physical)  |

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| Art. | Basic Warranties   | Limits            |
|------|--|-------------------|
| 7.19 | Travel cancellation expenses   | Optional coverage |
| 7.20 | Refund of unused vacation days   | Up to 3,000€      |
| 7.21 | Transmission of urgent messages  | ARAG service      |
| 7.22 | Sending of medication abroad   | The total cost    |
| 7.23 | Advance of monetary funds abroad   | Up to 3,000€      |
| 7.24 | Management expenses for the loss or theft of documents                           | Up to 200€        |
| 7.25 | Loss of keys to the usual residence  | Up to 120€        |
| 7.26 | Cancellation of cards  | ARAG service      |
| 7.27 | Opening and repair of safes and security boxes                                   | Up to 250€        |
| 7.28 | Person rescue  | Up to 3,000€      |
| 7.29 | Interpreter service  | Included          |
| 7.30 | Kidnapping expenses  | 3.000€            |
| 7.31 | Information service  | ARAG service      |
| 7.32 | Defense of criminal liability abroad   | Up to 3,000€      |
| 7.33 | Legal information abroad   | ARAG service      |
| 7.34 | Claims for damages abroad  | Up to 3,000€      |
| 7.35 | Claims for purchase contracts abroad   | 3.000€            |
| 7.36 | Claims for service contracts abroad  | 3.000€            |
|      | 24-hour Personal Accident Insurance - Death                                      | 15.000€           |
|      | 24-hour Personal Accident Insurance - Disability                                 | 15.000€           |
|      | 24-hour Personal Accident Insurance - Only in public transportation - Death      | 50.000€           |
|      | 24-hour Personal Accident Insurance - Only in public transportation - Disability | 50.000€           |
|      | Private Civil Liability  | 50.000€           |
|      | Civil Liability of the teacher, tutor, or monitor                                | 50.000€           |