



TRAVEL ASSISTANCE INSURANCE FOR INDIVIDUALS "ARAG TRAVELERS PLUS"



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0. INFORMATION OF INTEREST

If you have any questions, please contact ARAG at any of these addresses:



Contact phone number

+34 93 300 10 50 (extension 2)



Contact e-mail

atencioncliente@arag.es

dac@arag.es

For further contact information, please refer to the footer of this contract.

POLICY UPDATED AS OF 01/01/23





1. TRAVEL ASSISTANCE INSURANCE FOR INDIVIDUALS "ARAG TRAVELERS PLUS"

Art.	Basic Warranties	Limits
7.1	Medical and health assistance	150,00€
7.1.1	Dental expenses	250€
7.2	Repatriation or medical transportation of injured or sick individuals	The total cost
7.3	Repatriation or transportation of other insured persons	The total cost
7.4	Repatriation or transportation of minors or individuals with disabilities	The total cost
7.5	Travel expenses for a family member in case of hospitalization exceeding 5 days	The total cost
7.5.1	Accommodation expenses in case of hospitalization	Up to 1,000€ (100€ x 10 days)
7.5.2	Travel expenses for a family member to accompany minor children or individuals with disabilities	The total cost
7.6	Convalescence in a hotel	Up to 1,000€ (100€ x 10 days)
7.7	Assistance to relatives at the insured person's home during hospitalization	Up to 120€
7.8	Repatriation or transportation of the deceased insured person	The total cost
7.9	Travel expenses for a family member in case of death	The total cost
7.9.1	Accommodation expenses in case of death	Up to 1,000€ (100€ x 10 days)
7.10	Early return due to death of a family member	The total cost
7.11	Early return due to hospitalization of a family member	The total cost
7.12	Early return due to a serious incident at the insured person's home or business premises	The total cost
7.13	Search, location, and delivery of lost luggage	The total cost
7.14	Sending of forgotten or stolen items during the trip	Up to 120€
7.15	Delay in the delivery of checked-in baggage	Up to 120€
7.16	Theft and damage to luggage	1.500€
7.17	Delay of the trip in the departure of the means of transportation and loss of services	-
7.17.1	Delay of the trip in the departure of the means of transportation	Up to 300€ (50€ every 6 hours)
7.17.2	Required trip extension	Up to 300€ (50€ per day)
7.17.3	Delay in the arrival of the means of transportation	Up to 300€ (50€ every 6 hours)
7.18	Change of initially contracted services	-
7.18.1	Unexpected flight departure	Up to 180€ (30€ every 6 hours)
7.18.2	Unexpected departure of alternative transportation	Up to 180€ (30€ every 6 hours)
7.18.3	Change of hotels/apartments	Up to 180€ (30€ per physical)

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Art.	Basic Warranties	Limits
7.19	Travel cancellation expenses	Optional coverage
7.20	Refund of unused vacation days	Up to 3,000€
7.21	Transmission of urgent messages	ARAG service
7.22	Sending of medication abroad	The total cost
7.23	Advance of monetary funds abroad	Up to 3,000€
7.24	Management expenses for the loss or theft of documents	Up to 200€
7.25	Loss of keys to the usual residence	Up to 120€
7.26	Cancellation of cards	ARAG service
7.27	Opening and repair of safes and security boxes	Up to 250€
7.28	Person rescue	Up to 3,000€
7.29	Interpreter service	Included
7.30	Kidnapping expenses	3.000€
7.31	Information service	ARAG service
7.32	Defense of criminal liability abroad	Up to 3,000€
7.33	Legal information abroad	ARAG service
7.34	Claims for damages abroad	Up to 3,000€
7.35	Claims for purchase contracts abroad	3.000€
7.36	Claims for service contracts abroad	3.000€
	24-hour Personal Accident Insurance - Death	15.000€
	24-hour Personal Accident Insurance - Disability	15.000€
	24-hour Personal Accident Insurance - Only in public transportation - Death	50.000€
	24-hour Personal Accident Insurance - Only in public transportation - Disability	50.000€
	Private Civil Liability	50.000€
	Civil Liability of the teacher, tutor, or monitor	50.000€